

A child has been forcibly moved to the temporarily occupied territory of Ukraine or deported to the territory of an aggressor state or another country. What should I do?

1. Remember that the state is fighting for the return of every citizen to their home.
2. In order to act rationally and effectively, you should master your emotions and not panic.
3. Before starting to act, try to collect as much information as possible about the illegally displaced/deported child and the circumstances of such events.

You need to collect and report the following data:

- full name of the child who was forcibly relocated or deported;
- exact date of birth of the child;
- place of residence of the child;
- the place from which the child was forcibly relocated and the circumstances of such illegal relocation;
- whether the child was relocated with or without parents, accompanied by other persons;
- if known - provide data on the current location of the child or the last known location of the child, the circumstances of such events;
- status of the child: orphan, deprived of parental care;
- special signs that the child has (body features, scars, birthmarks, etc.);
- full name, date of birth, place of registration and residence, mobile phone numbers, email addresses and current place of residence of the child's parents/legal representatives or relatives;
- data of the person who reported the forced relocation of the child: full name, place of residence, contact phone number, e-mail address.

4. Record all the collected information immediately after receiving it, so that you do not forget the details due to excitement, but also to keep a timeline of events.

5. If there is a photo of a child, a photo/video confirming the child's deportation, please immediately report this to the National Information Bureau by e-mail: nib.uncp.info@gmail.com or by filling out the appropriate form on the NIB website: <https://childrenofwar.gov.ua>.

6. If you are contacted by persons accompanying the child, advise them to contact diplomatic and consular missions of partner countries, international missions such as: International Organization for Migration (IOM), UN Office for the Coordination of Humanitarian Affairs (OCHA), UNICEF, International Committee of the Red Cross, UNHCR (UN Refugee Agency) or to the embassy or diplomatic institutions of Ukraine (if they work in the territory of the host country).

Where to report the deportation of a child to the territory of the aggressor state or to another state?



National Information Bureau
- 24/7 hotline 1648
(free of charge within Ukraine)
+380 44 287 81 65
(for calls from abroad);
- via Telegram and Viber
chatbots
[@nib_uncp_bot](https://t.me/nib_uncp_bot);

- by filling out the form posted on the website:
<https://childrenofwar.gov.ua/>

In addition to the application, if you have a portrait photo of the person you are looking for and/or a photo/video, send it to the NIB mail:
nib.uncp.info@gmail.com **with the full name and date of birth of the wanted person.**



- The Ministry for Reintegration of the Temporarily Occupied Territories of Ukraine
tel.: +380 44 350 15 48

- Office of the Prosecutor General of Ukraine
<https://warcrimes.gov.ua>

- Security Service of Ukraine
tel.: 0 800 501 482,
e-mail: callcenter@ssu.gov.ua

- National police
tel.: 102,
<https://www.npu.gov.ua/podati-zvernennya.html>

- Juvenile police units
Telegram [@poshukditei_bot](https://t.me/poshukditei_bot)

*What happens next? Who is responsible for the return of deported children?

- As soon as the National Information Bureau (NIB) and the Ministry of Reintegration receive information, the children's data are entered into the relevant register of the Bureau. The NIB and the Ministry of Reintegration coordinate their activities with other central bodies of executive power, local self-government bodies, state agencies and services, public and international organizations, law enforcement agencies, including relevant units of the National Police.

In the event that the NIB or the Ministry of Reintegration receives any updated information about the child, they will contact you. The National Information Bureau and the Ministry of Reintegration may contact you if additional information is needed.

* I have already called the NIB Hotline, the Ministry of Reintegration, the National Police and other services several times - and got no answer

- The Ministry of Reintegration, National Information Bureau, Security Service of Ukraine, National Police, employees of other ministries and other bodies and services work continuously to find information about all children who could be forcibly relocated or deported from Ukraine.

If you are not contacted, it does not mean that the request is ignored or forgotten about. As soon as the state authority receives updated information about the child, the next of kin are immediately notified.

* When can I expect information about a child who was forcibly and illegally relocated to the temporarily occupied territory of Ukraine/the territory of the aggressor state?

- Considering the difficult situation related to the full-scale invasion of the aggressor on the territory of Ukraine, it is unfortunately impossible to indicate the exact time of the response. As soon as those to whom you applied with an application have additional information - you will be contacted anyway!